
Wynncom W704

User's Manual

Note: The content of the manual is correct when it is released, but **“Wynncom Digital Devices Pvt. Ltd”** reserves the right to modify the technical specification without additional notification. Some content in the manual may be different from the mobile phone, as the accessory software, SIM card or service varies by providers.

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Important safety precautions

This section contains important information on the safe and efficient operation of your mobile device.

For your safety, please refer to the guideline prior to using the phone.

Note: Failure to comply with the following precautions may be dangerous or illegal.

Drive safely at all times

Do not use a hand-held phone while driving. Park the vehicle first.

Switch off the phone when refueling

Do not use the phone at a refueling point (service station) or near fuels or chemicals.

Switch off in an aircraft

Wireless phones can cause interference. Using them in an aircraft is both illegal and dangerous.

Switch off the phone near all medical equipment

Hospitals or health care facilities may be using equipment

that could be sensitive to external radio frequency energy. Follow any regulations or rules in force.

Interference

All wireless phones may be subject to interference, which could affect their performance.

Be aware of special regulations

Meet any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

Water resistance

Your phone is not water-resistant. Keep it dry.

Sensible use

Use only in the normal position (held to the ear). Avoid unnecessary contact with the antenna when the phone is switched on.

Keep your phone away from small children

Keep the phone and all its parts, including accessories, out of the reach of small children.

Accessories and batteries

Use only approved batteries and accessories, such as headsets and PC data cables. Use of any unauthorized

accessories could damage you and your phone and may be dangerous.

If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

- ❖ Never use a charger or battery that is damaged in any way.
- ❖ Use the battery only for its intended purpose.
- ❖ If you use the phone near the network's base station, it uses less power. Talk and standby time are greatly affected by the signal strength on the cellular network and the parameters set by the network operator.
- ❖ Battery charging time depends on the remaining battery charge, the type of battery, and the charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time is noticeably shorter than normal, it is

time to buy a new battery.

- ❖ If left unused, a fully charged battery will discharge itself over time.
- ❖ Use only approved batteries, and recharges your battery only approved chargers. Disconnect the charger from the power source when it is not in use. Do not leave the battery connected to a charger for more than a week, since overcharging may shorten its life.
- ❖ Extreme temperatures will affect the charging capacity of your battery: it may require cooling or warming first.
- ❖ Do not leave the battery in hot or cold places because the capacity and lifetime of the battery will be reduced. Try to keep the battery at room temperature. A phone with a hot or cold battery may not work temporarily, even when the battery is fully charged.
- ❖ Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object like a coin, clip or pen causes a direct connection between the + and – terminals of the battery (metal strips on the battery). For example, do not carry a spare battery in a pocket or bag where the battery may contact metal

objects. Short-circuiting the terminals may damage the battery or the object causing the short-circuiting.

- ❖ Dispose of used batteries in accordance with local regulations. Always recycle. Do not dispose of batteries in a fire.
- ❖ To ensure while using the phone please do not get the battery charge.
- ❖ During the course of charging, it is normal to find the battery and the phone slightly heat-up. The Phone will automatically protect itself when battery temperature rises so as to control temperature variation.

Note: This phone is charged 50%. Please charge the phone completely with AC Power supply.

Operating Environment

Remember to follow any special regulations in force in the area you are in, and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the phone or any accessory to another device, read its user's guide for

detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder).

Extreme heat or cold, Avoid temperatures below -10°C/14°F or above 45°C/113°F

Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone. Consult the manufacturer to discuss alternatives.

Pacemakers

Pacemaker manufacturers recommend that a minimum distance of 15 cm (6 inches) be maintained between a wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations

are consistent with the independent research and recommendations of Wireless Technology Research. If you have any reason to suspect that interference is taking place, switch you're your phone immediately.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may wish to consult your hearing aid manufacturer to discuss alternatives.

SIM AT Service

SIM Card provides several value-added services.

These functions will only display and work on the menu of the phone when your SIM card is supported. The content and the terms of the function lists will depend on your network service provider.

Please contact your network service provider (a network operator or the service provider) in regards with availability of any services related to the SIM card, application information and the costs.

Other medical devices

If you use any other personal medical devices, consult the

manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch off your phone in health care facilities when regulations posted in these areas instruct you to do so.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted facilities

Switch off your phone in any facility where posted notices require you to do so.

Potentially explosive environments

Switch off your phone when in any area with a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone while at a

refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often but not always clearly marked. They include the areas below decks on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas, such as propane or butane, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

Emergency calls

This phone, like any wireless phone, operates using radio signals, wireless, and landline networks as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications like medical emergencies. To make or receive calls, the phone must be switched on and in a service area with adequate signal strength. Emergency calls

may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

To make an emergency call: **(For India example: 112,911,100,101,102)**

1. Key in the emergency number for your present location. Emergency numbers may vary by location.
2. Press the Send Key.
3. Inform your location. Do not end the call until given permission to do so.

Certain features like Call Barring may need to be deactivated before you can make an emergency call. Consult this document and your local cellular service provider.

Other important safety information

- ❖ Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- ❖ Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.

-
- ❖ Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the phone, its parts, or accessories.
 - ❖ For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. Improperly installed wireless equipment could result in serious injury if the air bag inflates.
 - ❖ Switch off your phone before boarding an aircraft. It is dangerous and illegal to use wireless phones in an aircraft because they can interfere with the operation of the aircraft.
 - ❖ Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

Wynncom Authorized Care Centre

Only qualified service personnel may repair your phone. It is highly recommended to have a repair service by qualified service personnel. Use only the approved accessories and batteries.

Note: Please use the original accessories in order to achieve the best use of device, as the use of non-original accessories may cause damage to the device , in such case company shall not be responsible.

1. Getting to know your phone

1.1 Your Phone



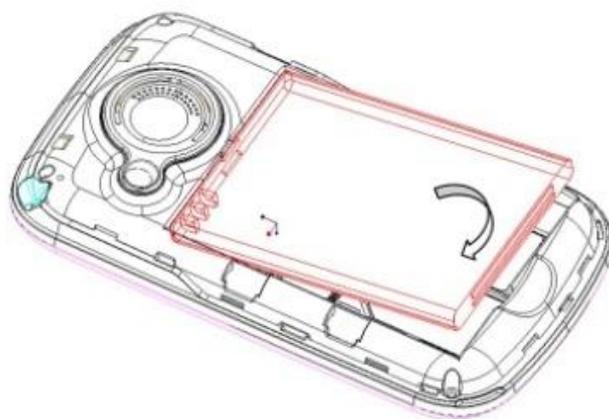
1.2 Icons & Symbols

Icon	Function description
	Represent current SIM1 and SIM2 network signal. The more bars, the stronger the signal
	Battery status, more bars indicate more battery capacity left

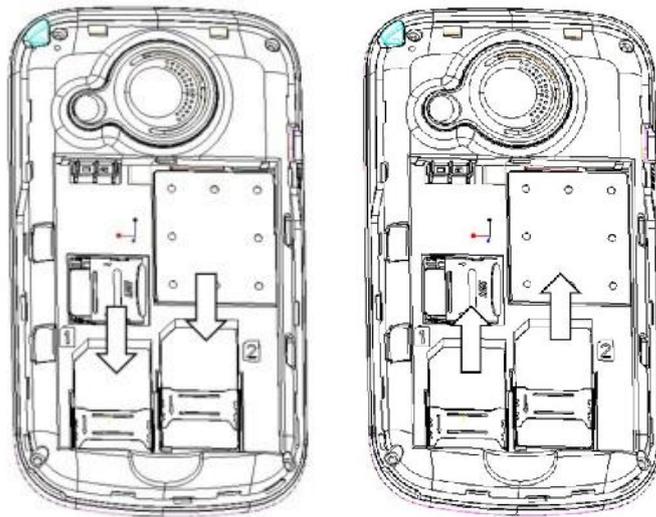
	Headset mode
	Bluetooth function is activated
	Profile has set as Vibration Mode

1.3 Installing SIM card and battery

- (1) Hold on **【End Key】** for about three seconds to switch off the phone.
- (2) Remove the battery cover.
- (3) Remove the battery.



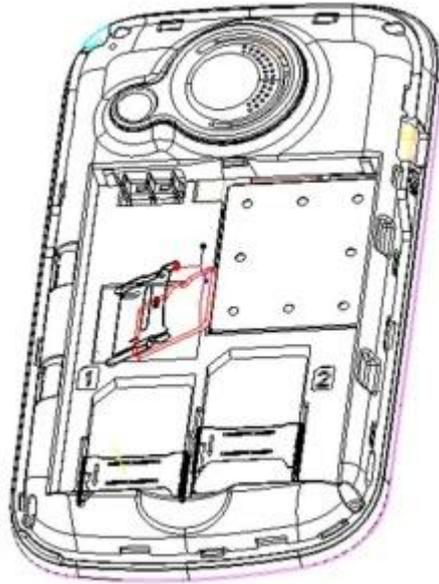
-
- (4) Follow the sign for SIM1 and SIM2 on the phone to install SIM1 and SIM2. Please make sure that the golden contacts of the card face into the phone and the notched corner has the same direction with the card slot, then push the other side of the card gently until it fixes itself in the card slot.



- (5) Replace the battery with its golden contact part facing the set phone battery contact piece, and then replace the battery cover.

1.4 Installing Storage card

- (1) Hold on 【End Key】 for about three seconds to switch off the phone.
- (2) Remove the battery cover.
- (3) Remove the battery.
- (4) Follow the arrow direction of "OPEN" on the Memory card slot cover, open card slot cover, put the Memory card into the slot vertically, make sure that the gold contacts of the card face upwards, until the card fixes itself in the card slot.
- (5) Follow the arrow direction of "LOCK" on the Memory cardslot cover, pull card slot cover to lock the card slot.



1.5 Battery charging

Charged by the travel charger

- (6) Install the battery correctly into the phone.
- (7) Insert the lead of the travel charger to connecting slot of the phone, and then connect the charger to a standard power socket.

When charging is complete, unplug the charger from the standard power socket first, and then disconnect the phone and charger.

1.6 Power on/ off

1.6.1 Power on

Hold on **【End Key】** for three seconds to switch on the phone.

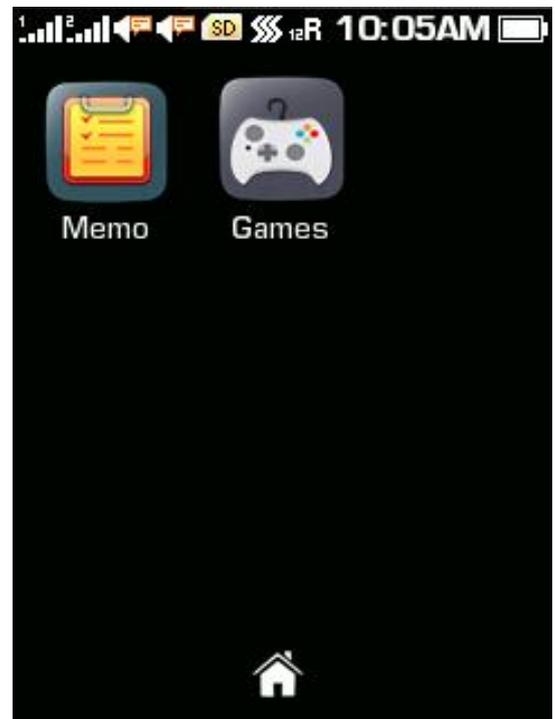
1.6.2 Power off

Hold on **【End Key】** for three seconds, then select **[Power off]** to switch off the phone.

2. Menu Functions

On Home Screen, click  to enter main menu.





You can exit a menu and return to idle mode by pressing **【End Key】** .

3. Using Call Function

3.1 Making a call

(8) On Home Screen, click  to enter the dial board, input the area code and phone number.

(9) Click  or  to select SIM1 or SIM2 to call.

3.2 Answering or rejecting a call

3.2.1 Answer a call

When there is an incoming call, you can click **Answer** to answer.

3.2.2 Reject a call

When there is an incoming call, you can click **Call End** to reject it.

3.3 Adjusting call volume

During a call, you can press **【Call Key】**, and select [**Adjust volume**] to adjust the earphone volume.

3.4 Ending a call

Click **Call End** to end the call.

4. Message

4.1 Write message

4.1.1 New SMS

On Home Screen, select [**Message**→**Write message**→**New**

SMS], add recipient and edit a new SMS, then click **<Send>** to send the message.

4.1.2 New MMS

Enter the main menu and select [**Message→Write message→New MMS**] to create a new MMS.

4.2 Inbox

Store all received SMS and MMS.

4.3 Outbox

Store all SMS and MMS failed to be sent.

4.4 Drafts

Save edited SMS and MMS haven't sent.

4.5 Sentbox

Store all the SMS and MMS successfully sent out.

4.6 Templates

While editing messages, you can directly cite the preset

common phrases.

4.7 Broadcast message

You can receive broadcast text messages with various contents via network service, such as news, weather or traffic information. For more details, please consult your network operator.

4.8 Voice mail server

This function works like an answering machine, which can transfer a missed call to your personal voice mail, allowing the caller to leave a voice message and notify you by an SMS. Voice Mail is a part of the bundled software provided by network operator, therefore, you need to register to active this function, and manually set the phone. Please contact with your network operator for more details.

5. Contacts

5.1 Adding a new contact

5.1.1 Phone

On the Contacts list, click , then select [**Phone**] to create a new contact in the phone.

You can input the contact name, mobile number, Email , MSN ID etc. You can also set special ringtone for the contact entry.

5.1.2 SIM1

On the Contacts list, click , and then select [**SIM1**] to create a new contact in SIM1.

The input record will be saved to SIM1, with each name one phone number.

5.1.3 SIM2

On the Contacts list, click , and then select [**SIM2**] to

create a new contact in SIM2.

The input record will be saved to SIM2, with each name one phone number.

6. Call logs

Enter the main menu, and then select [**Call logs**] to enter the call list.

6.1 Missed calls

Display recent calls unpicked up.

6.2 Received calls

Display recent calls received.

6.3 Dialed calls

Display recent calls dialed.

6.4 Rejected calls

Display recent calls rejected.

7. Settings

7.1 Phone settings

7.1.1 Time & date

You can set date and time, the format or turn on/off the time auto update through this function.

7.1.2 Language settings

You can select the language you want.

7.1.3 Input method settings

You can set the handwriting speed, handwriting front weight and so on.

7.1.4 Adjust touch screen

Click the target center with touch pen to adjust touch screen.

7.1.5 Auto power on/off

You can set the phone to switch on/off at a scheduled time.

7.1.6 Power saving mode

You can set the power saving mode and view the battery capacity.

7.1.7 Restore factory settings

Reset all parameter values into default status. Please enter the privacy preserving password (Initial password is 0000) to resume factory setting.

7.2 Display

You can set the wallpaper, contrast or keypad backlight time of the phone.

7.3 Security

7.3.1 PIN

PIN code is the personal identification number for SIM card. If never be modified, the initial password set by network operator should be 1234 or 0000. If activated the power-on PIN code, then you have to input the PIN password each

time you switch the phone on. You can modify the PIN code to prevent your SIM card being used by others.



Caution:

If you input your PIN code incorrectly three times in succession, the SIM card will be locked automatically, and prompting to enter PUK code to unlock it. Therefore, please do remember the PIN code, if you modify it.

PUK code (PUK1) is made up by 8 digits, unmodifiable. When the phone is locked by PIN code, please enter correct PUK code to unlock the phone. If you incorrectly input the PUK code ten times in succession, then the SIM card cannot be used any more. Some PUK codes are provided together with the SIM card, some should be gained from the network service provider. If you don't know the PUK code while your PIN code is locked, please never input the code

casually. In this case, please call the hotline of the service provider for your SIM card, after simply checking about the user identity, you can gain the PUK code for free to unlock your phone.



Caution:

Please be careful when use this function. If you forget PUK code, please consult your network operator. If you incorrectly input the PUK code ten times in succession, the SIM card will be scrap.

7.3.2 Modify PIN2

PIN2 code is the personal identification code required for some certain functions (such as set fixed number, set phone fare, etc).

PIN2 code is another password provided together with SIM card by service provider. If wrongly input it for three times in succession, the phone will be locked until correct PUK2

code entered, for detailed operation, please refer to PIN code and PUK code.



Caution:

If you incorrectly input the PUK2 code ten times in succession, you will not be able to use SIM card. Please be careful when use this function.

7.3.3 Phone locked

Secured by phone password, the phone will be protected from other unauthorized users.

After activated this function, you should input password each time you switch the phone on. The defaulted password is “0000”.

7.3.4 Modify the cell phone password

You can change the phone password.

7.3.5 Privacy

Secured by phone password, the phone will be protected

from other unauthorized users. When password function has been activated for call logs or message, you have to enter correct password on corresponding main menu or sub-menu. The defaulted password is “0000”.

7.3.6 Mobile tracker

When the Mobile tracker is on, once your SIM card is replaced, the phone will automatically send stolen information to the prior SIM card.

The initial phone lock code is 0000.

7.3.7 Fixed dial number

This function requires the SIM card's support and the network operator's support. When the fixed dial function is activated, you can dial only the numbers in the fixed dial list. To activate the fixed dial function, you need to input the PIN2.

7.3.8 Blacklist

He or she can't call you if you set the blacklist status to on and add his or her number to blacklist.

7.3.9 Whitelist

White list: Access this menu to set white list members and its status.

7.4 Call settings

7.4.1 Dual-SIM

- ❖ **Standby mode:** You can select the standby mode for SIM card, either to have one SIM card standby, or to have both SIM cards standby simultaneously.
- ❖ **Reply by original SIM:** You can activate the function to reply from current SIM card for call, SMS and MMS.
- ❖ **Set SIM name:** You can name the Card as you want.
- ❖ **Set SIM color:** You can set the color for SIM1 and SIM2.

7.4.2 Call divert

Based the set diverting conditions, incoming calls will be forwarded into voice mail or other numbers.

7.4.3 Call waiting (Need network support)

- ❖ **Activated:** If you set the function on, the network will alert you that there is an incoming call. You can keep current call and answer another one.
- ❖ **Off:** Cancel call waiting function, then the new incoming calls won't be answered while you're on the phone already.
- ❖ **Query status:** Select it to view current status of this function.

7.4.4 Call barring

This function helps you to restrict the incoming and outgoing calls.



Caution:

1. Some network operators forbid the function. For more details, please contact your network service provider.
2. The network operator will provide you the initial network password while you apply for this service.

7.4.5 Select line

You can choose line 1 or line 2 as you need.

7.4.6 Hide ID (Need network support)

- ❖ **Hide ID:** While calling, the recipient won't see your phone number.
- ❖ **Display own ID:** While calling, your phone number will be visible for the recipient.
- ❖ **Display ID by network:** While calling, whether your phone number will be visible or not for the receiver depends on the network presetting.

7.4.7 Others

❖ **Call time minute reminder**

If you activate the function, an elapsed time reminder will be heard at the set second of every minute during your call, so that you may end the call timely to save the phone fare.

❖ **Auto redial**

If you set this function on, the phone will redial the number after an unsuccessful call.

❖ **Reply SMS after reject**

You can select whether to reply an SMS after rejecting a

call.

7.5 Connections

Through this function, you can select network and set preferred network.

8. Main menu

You can select the main menu style.

9. Screen lock

You can select the screen lock style.

10. Profiles

The mobile phone provides multiple user profiles, so that you can customize some settings to adapt to the specific events and environments. Customize the user profiles according to your preference and then activate the user profiles. The user profiles fall into five scenarios: **Normal**, **Silent**, **Vibration**, **Indoor**, and **Outdoor**.

11. My files

This menu allows you to manage files stored in the phone or storage card.

12. Y Zone

12.1 Smart Auto call record

12.2 Privacy Protection

The initial password is 0000. After accessing this function, you can select some items. Once an item is selected, you need to input correct password whenever you want to enter these items to perform further operations.

12.3 Mobile Tracker

When the Mobile tracker is on, once your SIM card is replaced, the phone will automatically send stolen information to the prior SIM card.

The initial phone lock code is 0000.

12.4 Games

For specific operation, please refer to **Help** option of the game.

12.5 Facebook

Log on Facebook through a web page.

12.6 Yahoo

Log on Yahoo through a web page.

12.7 Hungama

The hungama is a WAP link and can be used to download the the videos and wallpaper.

13. Internet

Enter the wanted website, and click  to connect it.



Caution:

1. Your network service provider may not support some functions. In order to ensure the browser work normally, please confirm first that your SIM

card supports and have the Internet function activated.

2. If you browse the web page, flowrate fee will be charged.

14. Multimedia

14.1 Camera

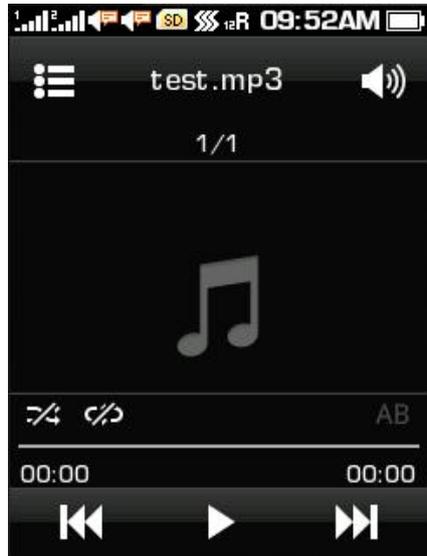
Enter the main menu, and select [**Camera**] to enter the camera preview screen, click  to take a photo.

14.2 Video recorder

Enter the main menu, and select [**Video recorder**] to enter the video preview screen, click  to start recording the video.

14.3 Audio

Enter the main menu, and select [**Audio**] to enter the Audio Player screen.



- ❖ Click  to play
- ❖ Click  to pause
- ❖ Click  /  to skip to last /next one
- ❖ Click  to adjust the playing volume

14.4 Video

Enter the main menu, and select [**Video**].

- ❖ Click  to play
- ❖ Click  to pause
- ❖ Click  /  to skip to last /next one
- ❖ Click  to adjust the playing volume

14.5 FM radio

Before using this function, please insert earphone into its

corresponding slot.

Enter the main menu, and then select **[FM radio]**.



- ❖ Click  to activate or deactivate the radio
- ❖ Click  to skip to last /next channel
- ❖ Click  to adjust the player volume

14.6 Image

The function provides a prompt access to view the photos and pictures.

14.7 Sound recorder

Enter the main menu, select **[Sound recorder]**, and click



to start recording. Click



to cease recording. After

ceasing the recording, click



to check.

14.8 King Movie

You can play .kmv format video file

15. Tools

15.1 Torch

You can use this function to turn on/off the torch which situates at the top of the phone.

15.2 STK

STK service is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

15.3 Ebook

You can view file in TXT format by Ebook and copy the TXT file to the [**Ebook**] folder in the phone or memory card

from your PC.

15.4 Bluetooth

With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, headsets and car kits. You can use the Bluetooth to send images, video clips, music, sound clips and notes, and transfer files from your compatible pc.

15.5 Opera Mini

You can use Browser to view web pages and search for information on the web.

If you have not used Browser recently, your home page opens. The web address (URL) of the current page is displayed at the top of the window.

15.6 Clock

Enter the main menu and select [**Clock**]. You can set the

alarm name, time, ring and mode.

15.7 Calendar

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc.

15.8 Calculator

Directly input numbers, select your desired operation symbols (+, -, X, ÷), select "=" to get the answer.

15.9 Unit conversion

15.10 Memo

16. Games

For specific operation, please refer to **help** option of the game.

Technical Specification Of W704	
GSM Network	900/1800MHz
Display Size	7.6 Cm
Battery Capacity	1100mAh
Charger Specification	Input : AC100-300V/50-60Hz Output : DC 5V/500mA
SAR Value	0.602 W/kg
Camera Resolution	2.0 Mega Pixel

Limited Warranty Terms and Conditions

Wynncom Digital Devices Pvt. Ltd., (hereinafter referred to as the 'Company') provides this Limited Warranty to the purchaser of the Wynncom mobile handset and original accessories (Battery, Charger, Hands free etc.) supplied in the sales package (hereinafter collectively referred to as the 'Product').

Warranty period

Subject to the conditions specified herein, the Company warrants the Product to be free from defects in design, material and workmanship at the time of its original purchase and for a subsequent period of one year for the Transceiver, six months for the Accessories (Charger/ Battery/ Hands free/ Data cable); all periods commencing from the date of purchase.

How to get warranty service

To obtain warranty services, the purchaser needs to bring the Product to the Company's Authorized Care Centre at his/her own cost, along with the original proof of purchase, bearing unaltered/ unmodified date of purchase and IMEI

number.

The Company's Limited Warranty extends only to the original purchaser/ end user of the Product, and is not assignable or transferable to a subsequent purchaser/ end user

Provisions and Exclusions

This Limited Warranty does not cover a) normal wear and tear; b) defects caused by improper handling; c) defects or damages caused by misuse of the Product, including use that is contrary to the instructions provided by the Company set out in the Product's User's Manual; and/or d) other acts beyond the reasonable control of the Company (including but not limited to Force Majeure, Lightening, Voltage surge, etc.)

During the warranty period, the Company or its Authorized Care Centre may repair or replace at its sole discretion, any defective Product(s) or part(s) thereof with new or factory rebuilt/ re-conditioned item(s) and return the Product to the purchaser in working condition. All replaced part(s)/ item(s) shall become the property of the

Company.

The repaired or replaced part(s) or item(s) shall stand warranted only for the remaining warranty period since the date of purchase.

The warranty shall cease to exist in the absence of the original proof of purchase, or in case the original serial number/ IMEI is removed, modified or obliterated, or if the Product is damaged due to liquid spillage, exposure to moisture, exposure to extreme thermal or environmental conditions, or if there is a physical damage to the Product, or if the Product was found tampered/ found opened, modified or repaired by anyone other than the Company's Authorized Care Centre.

The warranty terms are subject to change without prior notice.

Except for any liability that cannot be excluded by law, the Company (including its related entities and their respective officers, employees and agents) excludes all liabilities (including negligence), for any loss of profit, business revenue, goodwill, anticipated savings or data, personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way

out of the Product.

All disputes are subject to the jurisdiction of courts of Delhi only.

Wynncom Care – 1800 102 9299

9.30 AM to 6.30 PM (7 days a week)

Email us at customer care@wynncom.net

Visit us at www.wynncom.net